

## 9-STEPS FOR NEIGHBORHOOD PREPAREDNESS

1. Take care of your loved ones.
2. Protect your head, feet and hands.
3. Check the natural gas or propane at your home.
4. Shut off water at your house's main water line.
5. Place the "HELP" or "OK" sign on front door to help locate those who need help first.
6. Put your fire extinguisher on the sidewalk for quick access to small fires.
7. After steps 1-6 are completed, go to the Neighborhood Gathering Site.
8. Form teams at the Neighborhood Gathering Site.
9. After your team has completed its work, go back to the Neighborhood Gathering Site. Share what you have done with the rest of our neighbors.

## WEATHER RADIOS SAVE LIVES

Thunderstorms, tornadoes, floods, hurricanes, bomb scares, chemical spills and wildfires. These are just a few of the potential hazards in Lake County.

Having a battery operated, tone-alert NOAA Weather Radio in your home is like having your own personal tornado siren – only it will alert you of all these impending dangers. In every home, a weather radio should be as common as a smoke detector.

A weather radio broadcasts National Weather Service warnings, watches, forecasts and other non-weather related hazard information 24 hours a day. During an emergency, the weather service forecasters interrupt routine broadcasts and send a special tone activating local weather radios. Weather radios equipped with a special alarm tone feature sound an alert to give you immediate information about a life-threatening situation.



*\*Specific Area Message Encoding*

### Local SAME\* code

County	SAME Code
Lake	012069
Marion	012083
Orange	012095
Osceola	012097

County	SAME Code
Polk	012105
Seminole	012117
Sumter	012119
Volusia	012127

### Local Frequencies

Transmitter	Channel	VHF Frequency
Daytona Beach	channel 1	162.400
Orlando	channel 4	162.475
Sumterville	channel 5	162.500

## KNOWING LAKE COUNTY'S SHELTER LOCATIONS

If a hurricane sets its sights on Central Florida, it is important Lake County residents know where they plan to shelter for the duration of the storm. Because of the destructive power and torrential rainfall of a hurricane, residents in a manufactured home or low-lying area should never ignore an evacuation order.

Lake County shelters are storm-hardened facilities. Evacuating residents should think twice about staying in "shelters" that are not designated by the American Red Cross and Emergency Management. Another option besides evacuating to a Lake County designated shelter is finding shelter with a friend or relative in a site-built home. While Lake County's shelters are high on safety, residents may tend to find the comfort level more accommodating in a site-built home of a friend or relative.

Any Lake County resident who may use a public shelter during a hurricane is encouraged to fill out a public-shelter registry form. The registry will help Emergency Management with assisting residents who may not have reliable transportation to a public shelter.

Lake County has nine primary shelters, and additional shelters are available if necessary. In most circumstances, the primary shelters will be the first to open. Pet-friendly shelters are located in all Special Needs shelters. All pets accepted by authorities at shelters must be crated and have documentation of up-to-date rabies vaccinations. Accommodations for pets will be separate from the general population. Scheduled times will be given to owners to care for their pets.

To register for the special-needs program or the public-shelter registry, call the Lake County Emergency Management Division at 352-343-9420.

**Lake County Shelter Locations**

- Major Roads
- Pet Friendly Shelter
- Pet Friendly & Special-Needs Shelter

1. Astatula Elementary, 13925 Florida Ave., Astatula
2. Leesburg Elementary, 2229 South St., Leesburg
3. Lost Lake Elementary, 1901 Johns Lake Rd., Clermont
4. Mascotte Elementary, 460 Midway Ave., Mascotte
5. Round Lake Elementary, 31333 Round Lake Rd., Mount Dora
6. Spring Creek Elementary, 44440 Spring Creek Rd., Paisley
7. Treadway Elementary, 10619 Treadway School Rd., Leesburg
8. Umatilla Elementary, 401 Lake St., Umatilla
9. Villages Elementary, 695 Rolling Acres Rd., Lady Lake

**Please verify the shelter closest to you.**

# NEIGHBORHOOD PREPAREDNESS PROGRAM

352-343-9420

## MAPPING YOUR NEIGHBORHOOD



## BUILDING & STRENGTHENING DISASTER READINESS AMONG NEIGHBORS



LAKE COUNTY  
FLORIDA

PUBLIC SAFETY DEPARTMENT  
EMERGENCY MANAGEMENT DIVISION

425 W. Alfred St., Tavares, Florida 32778-7800

Phone: 352-343-9420 | Fax: 352-343-9728

Email: [disasterready@lakecountyfl.gov](mailto:disasterready@lakecountyfl.gov) or [alertlake@lakecountyfl.gov](mailto:alertlake@lakecountyfl.gov)

Web: [www.lakecountyfl.gov](http://www.lakecountyfl.gov), keyword: emergency

[LakeCountyFLEmergencyManagement](https://www.facebook.com/LakeCountyFLEmergencyManagement)

[lakeemergency](https://twitter.com/lakeemergency)

# SYNOPSIS OF NEIGHBORHOOD PREPAREDNESS PROGRAM

The purpose of the Neighborhood Preparedness Program is to build confidence in neighborhood communities to be able to react calmly, safely and efficiently in the aftermath of a disaster while awaiting first responders. The main part of the program is to learn the 9 Steps, which exhibits a disciplined neighborhood response. The program helps participants work together to assure all neighbors are accounted for and help is afforded to those with special needs or minor first aid requirements. Simple firefighting techniques are also discussed.

To complete the Neighborhood Preparedness Program, two key elements must be completed by the neighborhood after the presentation:

## 1. Neighborhood Mapping

Mapping consists of positioning the neighborhood group of approximately 20 to 25 residences on a grid. Each residence will be given an address number and a "map" number (a series of numbers starting with "1" for each residence, which will be used to coordinate to the Contact Information Sheet).

## 2. Complete a Contact Information Sheet

The Contact Information Sheet for each residence will include names, special skills, contact information and special needs. Each residence will first check themselves; then post on their doors (if possible) an OK or HELP sign; carry their fire extinguishers to the curb, proceed to the gathering place, divide into teams to provide first aid, elder and child care; and, to check residences with special needs, HELP or no signs posted; and, then report back to the Gathering Place with information gathered so that one neighborhood report, if necessary, can be made to request professional help. If education, mapping and contact lists have been completed and registered with Lake County, the neighborhood can be designated as a "Disaster Ready Community."

# MAP GRID AND CONTACT INFORMATION SHEET INFORMATION

## On the grid, show the following information:

- Where block and assistant block coordinators are located
- Neighborhood gathering place
- First aid station (may be same as gathering place)
- Location of any residents with special needs
- Location of any residents with special skills
- Children and elderly care locations
- Location of gas cut-off valves for each home

# A GUIDE FOR BLOCK CAPTAINS

## The duties of a Block Captain are:

1. Determine date, time, location and approximate number of attendees to set up an initial neighborhood meeting (usually 20 to 35 residences, but there is no set number.)
2. Advise who is the contact person that is setting up the presentation.
3. Your contact person will provide you with grid-map blanks and Contact Information Sheets.
4. Prior to meeting, list residences on a mapgrid. Make several copies of the map-grid or have attendees hand copy on their grids.
5. The key elements of the map-grid are the house numbers and map number, which is a series of numbers starting with 1. This numbering system allows for the easy coordination of the map-grid locations with the Contact Information Sheets.
6. At the meeting, residents need to select an alternate Block Captain who will take over if the Block Captain is out of town or unavailable.
7. After the presentation of the Neighborhood Preparedness Program, a Block Captain will divide the attendees into teams to gather the information needed on the map-grid (gas shut off locations for each residence, gathering place, first aid station, elder and/or children care locations, special needs persons locations). Teams also need to complete a Contact Information Sheet for each residence. Block Captains should gather the individual map-grids from the teams and complete a master map-grid.
8. Arrange a time and place to return the completed sheets to the presenter. Also, give the presenter a copy of the master map-grid. All information should be completed within one week.
9. The presenter will register the information with Lake County and after evaluation and certification, the neighborhood will receive a "Disaster Ready Community" designation.
10. Every six months, the neighborhood should do a practice drill where neighbors come to the gathering place and divide into teams and check on those who did not respond and register new neighbors.

## The Contact List information for each resident will include:

- Address, map number and community name
- Names of adults and children
- Most reliable telephone number
- E-mail address
- Any person with specific needs
- Special skills

# STOCKING A DISASTER-SUPPLY KIT

If a hurricane strikes, it may not leave your family much time to respond. The high winds, flooding and tornadoes spawned by hurricanes have the potential to cut water, electricity and telephone services for days.

After a disaster, local emergency officials and relief workers will be on the scene, but they will not be able to reach everyone immediately. It could take hours or even days before help can get to your community. Preparing a disaster supply kit will help your family better cope with the situation.

- One gallon of water daily per person for five days
- Enough non-perishable food for the household for at least five days
- A non-electric can opener; cooking tools and fuel; paper plates & towels; and plastic utensils & cups
- Toiletries, such as toothpaste and brush; deodorant and soap; shaving equipment; personal hygiene supplies; shampoo; wash cloth and towel; and toilet paper
- Garbage bags, resealable plastic bags and tarps
- Supplies for infants, including diapers and formula
- Supplies for senior citizens, including special dietary considerations and incontinence pads
- At least a two-week supply of prescribed family medicines, as well as a typical first-aid kit with bandages, antibiotic cream, headache medicine and antacids
- Blankets, pillows, extra clothing
- Battery-powered NOAA weather radio, HDTV and flashlight; and extra batteries
- A waterproof container with extra cash and important documents, such as insurance, bank account and Social Security cards
- A list of important phone numbers including the family's local pharmacy, doctors and designated contacts the family can call in case of an emergency
- Camera to record damage to property
- Pet supplies including food water and medicines
- Cleaning supplies and equipment
- Rain gear and hard sole shoes

